

Mike's blood's file.

Steve Beck-

September 22, 2005

For your review. Please
see a copy gets in
Mike's personnel file
Thanks ~~SMART~~

Dear Mr. Bozynski,

I would like to take this opportunity to praise your staff members. They have worked diligently with my husband and me since early June.

Donna, Mike and Danah answered every question we had with patience and shared their knowledge. One of them was always available for us. We did not have a clue as to what was happening with us and the city. They stepped us through the procedures and properly prepared us for each of the meetings.

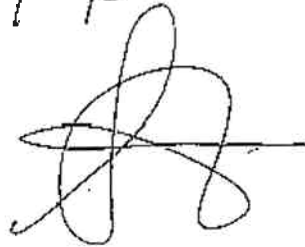
I am happy to report that our requests were approved by the Board of Director and we are very grateful that our city has this caliber of employees.

Sincerely,

Diane Oden

Diane Oden

Mike- Good job as usual!! We (especially me) are very lucky you are with the City.

A stylized, handwritten signature consisting of a large, loopy 'A' shape with a horizontal line crossing through it.